

# JOHN J. SHUFELDT

## EDUCATION

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2014	<b>ASU Fulton School of Engineering</b> <i>Six Sigma Black Belt</i>	<b>Tempe, AZ</b>
2003 – 2005	<b>ASU College of Law</b> <i>Juris Doctorate</i> <ul style="list-style-type: none"><li>• Advanced Certificate in Law, Science and Technology</li></ul>	<b>Tempe, AZ</b>
1993 – 1995	<b>Arizona State University</b> <i>Master of Business Administration</i> <ul style="list-style-type: none"><li>• Summa Cum Laude</li></ul>	<b>Tempe, AZ</b>
1988 – 1989	<b>Christ Hospital &amp; Medical Center</b> <i>Chief Resident, Emergency Medicine</i>	<b>Chicago, IL</b>
1986 – 1989	<b>Christ Hospital &amp; Medical Center</b> <i>Emergency Medicine Residency</i>	<b>Chicago, IL</b>
1982 – 1986	<b>Chicago Medical School</b> <i>Doctor of Medicine</i>	<b>Chicago, IL</b>
1978 – 1982	<b>Drake University</b> <i>Bachelor of Arts-Sociology/Criminology</i> <ul style="list-style-type: none"><li>• Cum Laude</li></ul>	<b>Des Moines, IA</b>

## PROFESSIONAL EXPERIENCE

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2015 – Present	<b>SCAHC Chief Medical Officer – Interim</b> <i>Developed inpatient hospitalists services, expanded diverse specialty services, LEAN process redesign in outpatient clinic and ED. Led team to draft new medical staff bylaws.</i>	<b>San Carlos, AZ</b>
2010 - Present	<b>Shufeldt Consulting / Shared Mission, LLC</b> <i>Principal; Specializing in Tribal Hospital, Urgent Care and ED practice management/ staffing, LEAN process improvement and improved patient flow using Six Sigma methodologies</i>	<b>Scottsdale, AZ</b>
2010 - Present	<b>MeMD, Inc.</b> <i>Chief Executive Officer; 50 State, 24/7 Virtual Health Care provider</i>	<b>Scottsdale, AZ</b>
2000 - Present	<b>EmPower Emergency Physicians, PLLC</b> <i>Emergency Physician / Business Manager</i>	<b>Phoenix, AZ</b>

*Vice Chair 2000-2007 St. Joseph's Hospital and Medical Center*

<b>2007 – Present</b>	<b>Angel Med Flight</b> <i>National Medical Director</i>	<b>Scottsdale, AZ</b>
<b>2010 – Present</b>	<b>Sandra Day O'Connor College of Law at ASU</b> <i>Adjunct. Faculty, Health Entrepreneurism; Alternative Dispute Resolution,</i>	<b>Tempe, AZ</b>
<b>2009 – 2012</b>	<b>WP Carey School of Business at ASU</b> <i>Assoc. Faculty, Health Law and Ethics, HSM and MBA Programs</i>	<b>Tempe, AZ</b>
<b>1993 - 2010</b>	<b>NextCare, Inc.</b> <i>Founder, Chairman, Chief Executive Officer</i>	<b>Mesa, AZ</b>
<b>1998 – 2012</b>	<b>OmniFlight, Inc. (Air Methods)</b> <i>National Medical Director</i>	<b>Mesa, AZ</b>
<b>1990 – 2000</b>	<b>Casa Grande Regional Medical Center</b> <i>Medical Director, Emergency Department (1990 – 2000) Vice President of Medical Affairs (1997 – 2000)</i>	<b>Casa Grande, AZ</b>
<b>1994 – 1997</b>	<b>Mesa General Hospital</b> <i>Medical Director, Emergency Medicine, Director Pre-hospital Care</i>	<b>Mesa, AZ</b>
<b>1989 – 1991</b>	<b>Christ Hospital &amp; Medical Center</b> <i>Attending Physician, Level I Trauma Center, Co-Project Medical Director</i>	<b>Oaklawn, IL</b>

## **CERTIFICATIONS AND LICENSES**

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- United States Supreme Court, 2010
- Airline Transport Pilot: Multi-engine 2009 (Type Ratings: C-510,T-28); Rotorcraft: 1993
- Multiple State Medical Board Licenses
- Creighton College of Medicine; Adjunct Professor 2013
- University of Arizona, College of Public Health; Adjunct Professor 2013
- American College of Legal Medicine, Fellow 2007
- COLA: Lab Director Certification, 2006
- U.S. District Court of Arizona, 2006
- State Bar of Arizona, 2006
- Advanced Trauma Life Support Instructor, 2002
- Board Certification, Healthcare Quality Certification Board, 1998
- American College of Physician Executives, Advanced Standing, 1998
- Fellow, American Board of Emergency Medicine, 1991, 2001, 2010

- Arizona State Board of Licensure, 1990 – Present
- Advanced Pediatric and Cardiac Life Support Instructor, 1989
- Advanced Trauma Life Support, 1988
- National Board of Medical Examiners, 1987
- American College of Emergency Physicians, 1986

## **HOSPITAL AND COMMUNITY ACTIVITIES AND AWARDS**

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- Arizona Care Network 2013-2015
  - Chair Utilization Review
  - Vice-Chair of ACN
- Colleen’s Dream, Board Member
- Medical Director, Phoenix Police Department SAU (SWAT) Team
- FBI Citizen’s Academy 2013
- Honorary Commander, Luke AFB 2010-2012
- Board of Trustee, Drake University 2009-Present
- Alumni Board, Sandra Day O’Conner College of Law, Arizona State University
- Advisory Board, Center for Law, Science and Technology, Sandra Day O’Conner College of Law, Arizona State University
- Chairman, Men’s Anti-violence Network 2009-2011
- Founded NextCare Family Violence Clinic at the Sandra Day O’Conner College of Law with a \$1,000,000 donation
- Board of Director’s, Men’s Anti-violence Network 2007-2008
- American Society of Healthcare Publication Editors, Regular Column: Contributed. Silver Award 2011
- American Society of Healthcare Publication Editors, Regular Column: Contributed. Bronze Award 2008, 2009
- Presented multiple community lectures on a variety of topics including, *The Dangers of Living in the Southwest and Head Injuries and Bicycle Helmets.*
- Organized a fundraising event to send an emergency department nurse to China to participate in a Cultural Exchange in Medicine Program.
- Raised \$10,000 for an underprivileged family to purchase a handicapped van to accommodate their two disabled children.
- Facilitated a \$12,000 fundraising event through the Make-a-Wish Foundation to send a child with osteosarcoma to Disneyland.
- American Society of Healthcare Publication Editors. Best Regular Column: Contributed Silver Award 2011
- Ernst and Young, Entrepreneur of the Year – 2010
- Arizona Business Magazine’s Health Care Leadership Awards – Finalist 2010

- Business Leader Magazine Top 50 Entrepreneurs
- Better Business Bureau Ethics in Business Award – Winner, Phoenix, AZ 2010
- American Society of Healthcare Publication Editors. Best Regular Column: Contributed Bronze Award 2009
- Better Business Bureau Ethics in Business Award – Runner up, Phoenix, AZ 2009
- Better Business Bureau Ethics in Business Award – Runner up, Phoenix, AZ 2007
- American Society of Healthcare Publication Editors. Best Regular Column: Contributed Bronze Award 2007
- Better Business Bureau Ethics in Business Award – Runner up, Phoenix, AZ 2006
- Spirit of Enterprise Award – Finalist, Phoenix, AZ 2004, 2008

## ARTICLES, BOOKS, CHAPTERS, MEDIA AND LECTURES

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### Articles

- “*Two-thirds*” Journal of Urgent Care Medicine Vol. 9, Number 9, June 2015; Braveheart Publishing. Mahwah, NJ
- “*Medical Malpractice Trial: Part 3*” Journal of Urgent Care Medicine Vol. 9, Number 8, May 2015; Braveheart Publishing. Mahwah, NJ
- Alattar, Z and Shufeldt, J “*Aortic Dissection*” Journal of Urgent Care Medicine Vol. 9, Number 7, April 2015; Braveheart Publishing. Mahwah, NJ
- “*Medical Malpractice Trial: Part 2*” Journal of Urgent Care Medicine Vol. 9, Number 7, April 2015; Braveheart Publishing. Mahwah, NJ
- “*Medical Malpractice Trial, Part 1*” Journal of Urgent Care Medicine Vol. 9, Number 6, March 2015; Braveheart Publishing. Mahwah, NJ
- “*Medical Boards: Part 2*” Journal of Urgent Care Medicine Vol. 9, Number 5, February 2015; Braveheart Publishing. Mahwah, NJ
- Hoffman, J and Shufeldt, J “*Serious Pathology Masquerading as Chronic Back Pain*” Journal of Urgent Care Medicine Vol. 9, Number 5, February 2015; Braveheart Publishing. Mahwah, NJ
- “*Medical Boards: Part 1*” Journal of Urgent Care Medicine Vol. 9, Number 4, January 2015; Braveheart Publishing. Mahwah, NJ
- “*HIPAA Hypos*” Journal of Urgent Care Medicine Vol. 9, Number 3, December 2014; Braveheart Publishing. Mahwah, NJ
- Mangone, E and Shufeldt, J “*Treating Autistic Patients in the Urgent Care Setting*” Journal of Urgent Care Medicine Vol. 9, Number 3, December 2014; Braveheart Publishing. Mahwah, NJ
- “*HIPAA for Healthcare Heroes*” Journal of Urgent Care Medicine Vol. 9, Number 2, November 2014; Braveheart Publishing. Mahwah, NJ
- “*Don’t Drink the Kool-Aid*” Journal of Urgent Care Medicine Vol. 9, Number 1, October 2014; Braveheart Publishing. Mahwah, NJ
- “*Bayes’ Theorem in Urgent Care Medicine*” Journal of Urgent Care Medicine Vol. 8, Issue 11, September 2014; Braveheart Publishing. Mahwah, NJ
- “*Smile! You’re on Candid Camera*” Journal of Urgent Care Medicine Vol. 8, Issue 10, July/August

2014; Braveheart Publishing. Mahwah, NJ

- Shepard, S and Shufeldt, J “*The Role of Ultrasound for Soft Tissue Infections in the Urgent Care Setting*” Journal of Urgent Care Medicine – Online Edition
- “*The First Thing We Do, Let’s Kill All The Lawyers*” Journal of Urgent Care Medicine Vol. 8, Issue 8, June 2014; Braveheart Publishing. Mahwah, NJ
- “*Scribes in the Urgent Care*” Journal of Urgent Care Medicine Vol. 8, Issue 7, May 2014; Braveheart Publishing. Mahwah, NJ
- “*Medical Malpractice Insurance: Read the Fine Print*” Journal of Urgent Care Medicine Vol. 8, Issue 7, April 2014; Braveheart Publishing. Mahwah, NJ
- “*Malpractice Trends in Urgent Care and Retail Medicine*” Journal of Urgent Care Medicine Vol. 8, Issue 6, March 2014; Braveheart Publishing. Mahwah, NJ
- “*Treating the Self-Harming Patient in the Urgent Care*” Journal of Urgent Care Medicine Vol. 8, Issue 5, February 2014; Braveheart Publishing. Mahwah, NJ
- “*ObamaCare Update or Fear and Loathing: The Affordable Care Act*” Journal of Urgent Care Medicine Vol. 8, Issue 4, January 2014; Braveheart Publishing. Mahwah, NJ
- “*Help Me Understand*” Journal of Urgent Care Medicine Vol. 8, Issue 3, December 2013; Braveheart Publishing. Mahwah, NJ
- Heck, M and Shufeldt, J “*Urgent Care Management of Needle Sticks Part 2*” Journal of Urgent Care Medicine Vol. 8, Issue 3, December 2013; Braveheart Publishing. Mahwah, NJ
- Heck, M and Shufeldt, J. “*Urgent Care Management of Needle Sticks Part 1*” Journal of Urgent Care Medicine,” Vol. 8, Issue 2, November 2013; Braveheart Publishing. Mahwah, NJ
- “*Using Physician Extenders*” Journal of Urgent Care Medicine,” Vol. 8, Issue 2, November 2013; Braveheart Publishing. Mahwah, NJ
- “*The New Normal of Medical Malpractice and how we are Making it Worse*” Journal of Urgent Care Medicine, Vol. 8, Issue 1, October 2013; Braveheart Publishing. Mahwah, NJ
- “*Commercial Motor Vehicle Medical Examinations – Act Now to Participate!*” Journal of Urgent Care Medicine, Vol. 7, Issue 12, September 2013; Braveheart Publishing. Mahwah, NJ
- “*The Game Part 3*” Journal of Urgent Care Medicine, Vol. 7, Issue 10, July/August 2013; Braveheart Publishing. Mahwah, NJ
- “*The Game Part 2*” Journal of Urgent Care Medicine, Vol. 7, Issue 9, June 2013; Braveheart Publishing. Mahwah, NJ
- “*The Game Part 1*” Journal of Urgent Care Medicine, Vol. 7, Issue 8, May 2013; Braveheart Publishing. Mahwah, NJ
- “*It Seemed Like a Good Idea at the Time*” Journal Of Urgent Care Medicine, Vol. 7, Issue 7, April 2013; Braveheart Publishing. Mahwah, NJ
- “*Et tu, Brute?*” Journal Of Urgent Care Medicine, Vol. 7, Issue 6, March 2013; Braveheart Publishing. Mahwah, NJ
- Heck, M and Shufeldt, J: “*Strategies for Avoiding Drug-Drug Interactions*” Journal Of Urgent Care Medicine, Vol. 7, Issue 6, March 2013; Braveheart Publishing. Mahwah, NJ
- Speer, M and Shufeldt, J: “*Chronic Compartment Syndrome*” Journal Of Urgent Care Medicine, Vol. 7, Issue 5, March 2013; Braveheart Publishing. Mahwah, NJ
- “*Continue CPR! Or How to Save the Patient and Screw the Pooch*” Journal Of Urgent Care

- Medicine, Vol. 7, Issue 4, February 2013; Braveheart Publishing. Mahwah, NJ
- *“It’s not Just, Drugs & Rock and Roll”* Journal Of Urgent Care Medicine, Vol. 7, Issue 3, January 2013; Braveheart Publishing. Mahwah, NJ
  - *“Why Can’t We All Get Along”* Journal Of Urgent Care Medicine, Vol. 7, Issue 2, December 2012; Braveheart Publishing. Mahwah, NJ
  - McKenna, C and Shufeldt, J: *“Case Report: Ludwig’s Angina”* Journal Of Urgent Care Medicine, Vol. 7, Issue 1, November 2012; Braveheart Publishing. Mahwah, NJ
  - *“What you Don’t Know”* Journal Of Urgent Care Medicine, Vol. 7, Issue 1, November 2012; Braveheart Publishing. Mahwah, NJ
  - *“The Effect of PPACA on Urgent Care”* Journal Of Urgent Care Medicine, Vol. 6, Issue 12, October 2012; Braveheart Publishing. Mahwah, NJ
  - *“Rules of the Road: DUI”* Journal Of Urgent Care Medicine, Vol. 6, Issue 11, September 2012; Braveheart Publishing. Mahwah, NJ
  - Marshburn, E and Shufeldt, J: *“High Risk Conditions Presenting as Back Pain (Part 4)”* Journal Of Urgent Care Medicine, Vol. 6, Issue 8, May 2012; Braveheart Publishing. Mahwah, NJ
  - *“On Rock Bands, Plane Crashes, SWAT Teams and Codes”* Journal Of Urgent Care Medicine, Vol. 6, Issue 10, July/August 2012; Braveheart Publishing. Mahwah, NJ
  - *“Sister Morphine”* Journal Of Urgent Care Medicine, Vol. 6, Issue 9, June 2012; Braveheart Publishing. Mahwah, NJ
  - Marshburn, E and Shufeldt, J: *“High Risk Conditions Presenting as Back Pain (Part 3)”* Journal Of Urgent Care Medicine, Vol. 6, Issue 8, May 2012; Braveheart Publishing. Mahwah, NJ
  - *“It’s You”* Journal Of Urgent Care Medicine, Vol. 6, Issue 8, May 2012; Braveheart Publishing. Mahwah, NJ
  - *“Curing Cancer”* Journal Of Urgent Care Medicine, Vol. 6, Issue 7, April 2012; Braveheart Publishing. Mahwah, NJ
  - Marshburn, E and, Shufeldt, J: *“High Risk Conditions Presenting as Back Pain (Part 2)”* Journal Of Urgent Care Medicine, Vol. 6, Issue 7, April 2012; Braveheart Publishing. Mahwah, NJ
  - *“Missing Cancer: Making the Right Hire”* Journal Of Urgent Care Medicine, Vol. 6, Issue 6, March 2012; Braveheart Publishing. Mahwah, NJ
  - *“To P.E. or Not to P.E.”* Journal Of Urgent Care Medicine, Vol. 6, Issue 5, February 2011; Braveheart Publishing. Mahwah, NJ
  - *“Sources of Capital”* Journal Of Urgent Care Medicine, Vol. 6, Issue 4, January 2012; Braveheart Publishing. Mahwah, NJ
  - Marshburn, E and Shufeldt, J: *“High Risk Conditions Presenting as Back Pain”* Journal Of Urgent Care Medicine, Vol. 6, Issue 4, January 2012; Braveheart Publishing. Mahwah, NJ
  - *“Potential Pitfalls While Finding the Needle in the Haystack”* Journal Of Urgent Care Medicine, Vol. 6, Issue 3, December 2011; Braveheart Publishing. Mahwah, NJ
  - *“Pitfalls While Finding the Needle in the Haystack”* Journal Of Urgent Care Medicine, Vol. 6, Issue 2, November 2011; Braveheart Publishing. Mahwah, NJ
  - *“Aequanimitas”* Journal Of Urgent Care Medicine, Vol. 5, Issue 9, October 2011; Braveheart Publishing. Mahwah, NJ
  - *“Selling your Urgent Care Center”* Journal Of Urgent Care Medicine, Vol. 5, Issue 11, September 2011;

Braveheart Publishing. Mahwah, NJ

- *“Dealing With the Disruptive Provider”* Goodstein, Shufeldt *Journal Of Urgent Care Medicine*, Vol. 5, Issue 8, September 2011; Braveheart Publishing. Mahwah, NJ
- *“How to get Sued for Malpractice”* *Journal Of Urgent Care Medicine*, Vol. 5, Issue 7, July-August 2011; Braveheart Publishing. Mahwah, NJ
- *“Every Man His Own Doctor”* *Journal Of Urgent Care Medicine*, Vol. 5, Issue 6, June 2011; Braveheart Publishing. Mahwah, NJ
- *“Medical Malpractice Insurance”* *Journal Of Urgent Care Medicine*, Vol. 5, Issue 5, May 2011; Braveheart Publishing. Mahwah, NJ
- *“Social Media”* *Journal Of Urgent Care Medicine*, Vol. 5, Issue 4 April 2011; Braveheart Publishing. Mahwah, NJ
- *“ACO’s”* *Journal Of Urgent Care Medicine*, Vol. 5, Issue 3, March 2011; Braveheart Publishing. Mahwah, NJ
- *“Non-Verbal, Written and Verbal Communication Skills”* *Journal Of Urgent Care Medicine*, Vol. 5, Issue 2, February 2011; Braveheart Publishing. Mahwah, NJ
- *“Management v. Leadership”* *Journal Of Urgent Care Medicine*, Vol. 5, Issue 1, January 2011; Braveheart Publishing. Mahwah, NJ
- *“Preventing the Delta Uniform; Malpractice Risk Reduction in the Urgent Care”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 10, December 2010; Braveheart Publishing. Mahwah, NJ
- *“The Checklist Part 3”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 9, November 2010; Braveheart Publishing. Mahwah, NJ
- *“The Checklist Part 2”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 8, October 2010; Braveheart Publishing. Mahwah, NJ
- *“Cleared for Takeoff”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 7 September 2010; Braveheart Publishing. Mahwah, NJ
- *“Transitions”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 6, July-August 2010; Braveheart Publishing. Mahwah, NJ
- *“A Slip of the Lip Can Sink a Practice”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 5, May 2010; Braveheart Publishing. Mahwah, NJ
- *“Too Big To Fail - Urgent Care Lessons from Toyota”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 4, April 2010; Braveheart Publishing. Mahwah, NJ
- *“Using Evidenced-Based Care Paths”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 3, March 2010; Braveheart Publishing. Mahwah, NJ
- *“Sorry, Shouldn’t be the Hardest Word”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 2, February 2010; Braveheart Publishing. Mahwah, NJ
- *“Deconstructing the Ten Commandments of Urgent Care Medicine”* *Journal Of Urgent Care Medicine*, Vol. 4, Issue 1, January 2010; Braveheart Publishing. Mahwah, NJ
- *“So Here’s What I’ve Learned...”* *Journal Of Urgent Care Medicine*, Vol. 3, Issue 14, December 2009; Braveheart Publishing. Mahwah, NJ
- *“Persistence.”* *Journal Of Urgent Care Medicine*, Vol. 3, Issue 13, November 2009; Braveheart Publishing. Mahwah, NJ
- *“Duty to Report.”* *Journal Of Urgent Care Medicine*, Vol. 3, Issue 12, October 2009; Braveheart

Publishing. Mahwah, NJ

- *“A Tale of Two Applicants.” Journal Of Urgent Care Medicine, Vol. 3, Issue 11, September 2009; Braveheart Publishing. Mahwah, NJ*
- *“Entrepreneurism – Or, How Not to Turn a Lot of Money into a Little” Journal Of Urgent Care Medicine, Vol. 3, Issue 10, July-August 2009; Braveheart Publishing. Mahwah, NJ*
- *“A Short Course in Tort” Journal Of Urgent Care Medicine, Vol. 3, Issue 9, June 2009; Braveheart Publishing. Mahwah, NJ*
- *“Pull Up! Pull Up!” Journal Of Urgent Care Medicine, Vol. 3, Issue 8, May 2009; Braveheart Publishing. Mahwah, NJ*
- *“Safety First When Consummating Relationships with Vendors” Journal Of Urgent Care Medicine, Vol. 3, Issue 7, April 2009; Braveheart Publishing. Mahwah, NJ*
- *“Beware of BFRF” Journal Of Urgent Care Medicine, Vol. 3, Issue 6, March 2009; Braveheart Publishing. Mahwah, NJ*
- *“How to Say ‘Farewell and Adieu’ to Owning Your Business” Journal Of Urgent Care Medicine, Vol. 3, Issue 5, February 2009; Braveheart Publishing. Mahwah, NJ*
- *“EMTALA and Transferring Patients to the Emergency Department” Journal Of Urgent Care Medicine, Vol. 3, Issue 4, January 2009; Braveheart Publishing. Mahwah, NJ*
- *“Strategies on Responding to Variable Patient Acuity and Flow” Journal Of Urgent Care Medicine, Vol. 3, Issue 3, December 2008; Braveheart Publishing. Mahwah, NJ*
- *“Managing Through Change” Journal Of Urgent Care Medicine, Vol. 3, Issue 2, November 2008; Braveheart Publishing. Mahwah, NJ*
- *“Medical Search Firms: Match Making Comes to Medicine.” Journal Of Urgent Care Medicine, Vol. 3, Issue 1, October 2008; Braveheart Publishing. Mahwah, NJ*
- *“Bankruptcy Part Two: Honesty is the Only Policy” Journal Of Urgent Care Medicine, Vol. 2, Issue 11, September 2008; Braveheart Publishing. Mahwah, NJ*
- *“Bankruptcy: When BK Doesn’t Mean You Can Have It Your Way” Journal Of Urgent Care Medicine, Vol. 2, Issue 10, July/August 2008; Braveheart Publishing. Mahwah, NJ*
- *“Send Lawyers, Guns and Money: Asset Protection for Providers and Urgent Care Owners.” Journal Of Urgent Care Medicine, Vol. 2, Issue 9, June 2008; Braveheart Publishing. Mahwah, NJ*
- *“There will be Blood: Key Reasons That Start-ups Fail” Journal Of Urgent Care Medicine, Vol. 2, Issue 8, May 2008; Braveheart Publishing. Mahwah, NJ*
- *“The O-Ring in Medical Malpractice Cases.” Journal Of Urgent Care Medicine, Vol. 2, Issue 7, April 2008; Braveheart Publishing. Mahwah, NJ*
- *“What the Gray Haired Never Shared.” Journal Of Urgent Care Medicine, Vol. 2, Issue 6, March 2008; Braveheart Publishing. Mahwah, NJ*
- *“Insulating Your Practice from Sexual Harassment Claims” Journal Of Urgent Care Medicine, Vol. 2, Issue 5, February 2008; Braveheart Publishing. Mahwah, NJ*
- *“In Consideration of Binding Arbitration Agreements.” Journal Of Urgent Care Medicine, Vol. 2, Issue 4, January 2008; Braveheart Publishing. Mahwah, NJ*
- *“Compliant Management of Non-Compliant Staff.” Journal Of Urgent Care Medicine, Vol. 2, Issue 3, December 2007; Braveheart Publishing. Mahwah, NJ*
- *“When Urgent Care is the Safest Place to Turn” Journal Of Urgent Care Medicine, Vol. 2, Issue 2,*



November 2007; Braveheart Publishing. Mahwah, NJ

- “Mandatory Binding Arbitration as a Risk Reduction Tool”, ED Legal Bulletin September – October, 2007 AHC Media. Atlanta, GA
- “Hiring an Employee.” Journal Of Urgent Care Medicine, Vol. 2, Issue 1, October 2007; Braveheart Publishing. Mahwah, NJ
- “Employment Agreements Part 2.” Journal Of Urgent Care Medicine, Vol. 1, Issue 10, September 2007; Braveheart Publishing. Mahwah, NJ
- “Signing an Employment Agreement.” Journal Of Urgent Care Medicine, Vol. 1, Issue 9, July-August 2007; Braveheart Publishing. Mahwah, NJ
- “Vicarious Liability.” Journal Of Urgent Care Medicine, Vol. 1, Issue 8, June 2007; Braveheart Publishing. Mahwah, NJ
- “The Trial.” Journal Of Urgent Care Medicine, Vol. 1, Issue 7, May 2007; Braveheart Publishing. Mahwah, NJ
- “Settling the Case.” Journal Of Urgent Care Medicine, Vol. 1, Issue 6, April 2007; Braveheart Publishing. Mahwah, NJ
- “How to Prepare for and Give a Deposition.” Journal Of Urgent Care Medicine, Vol. 1, Issue 5, March 2007; Braveheart Publishing. Mahwah, NJ
- “What to do When You Get Named in a Malpractice Suit.” Journal Of Urgent Care Medicine, Vol. 1, Issue 4, February 2007; Braveheart Publishing. Mahwah, NJ
- “How Not to Get Sued Part 2.” Journal Of Urgent Care Medicine, Vol. 1, Issue 3, January 2007; Braveheart Publishing. Mahwah, NJ
- “How Not to Get Sued Part 1.” Journal Of Urgent Care Medicine, Vol. 1, Issue 2, December 2006; Braveheart Publishing. Mahwah, NJ
- “Complications: Informed Consent and the Treatment of Minors.” Journal Of Urgent Care Medicine, Vol. 1, Issue 1, October 2006; Braveheart Publishing. Mahwah, NJ
- “Informed Consent for Urgent Care Medicine.” Urgent Care Medicine, Vol. 1, Issue 1, September 2006; Quadrant HealthCom Inc. Parsippany, NJ
- ED Legal Bulletin, Guest Editor, AHC Media. Atlanta, GA, 2007
- Urgent Care Alert, Editor, AHC Media. Atlanta, GA 2006, 2007
- ED Legal Bulletin, Editor, AHC Media. Atlanta, GA, 2007
- Journal of Urgent Care Medicine. Editorial Board/ Health Law Editor, Braveheart Publishing. Mahwah, NJ 2006 to present.

## Books and Chapters

- Shufeldt, J; *Ingredients of Outliers: Law*. Outliers Publishing. Scottsdale, Arizona 2015
- Shufeldt, J; *Ingredients of Outliers: Medicine*. Outliers Publishing. Scottsdale, Arizona 2015
- Shufeldt, J; *Ingredients of Outliers: Education*. Outliers Publishing. Scottsdale, Arizona 2015
- Shufeldt, J; *LeadershipYOU: Your Future Begins With You*. Outliers Publishing. Scottsdale, Arizona 2015
- Shufeldt, J; *Ingredients of Outliers: A Recipe for Personal Achievement*. Outliers Publishing.

Scottsdale, Arizona 2014

- Shufeldt, J; *Ingredients of Outliers: Woman Game Changers*. Outliers Publishing. Scottsdale, Arizona 2014
- Shufeldt, J; *Ingredients of Outliers for Young Adults: A Recipe for Personal Achievement*. Outliers Publishing. Scottsdale, Arizona 2014
- Shufeldt J, Resnick LA, editors. *Textbook of Urgent Care Medicine*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. Vertigo. In: Shufeldt J, Resnick LA, editors. *Textbook of Urgent Care Medicine*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. Bites and Stings. In: Shufeldt J, Resnick LA, editors. *Textbook of Urgent Care Medicine*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. Neck Pain. In: Shufeldt J, Resnick LA, editors. *Textbook of Urgent Care Medicine*. Scottsdale, AZ: Urgent Care Press; 2014
- Lathrop, L Shufeldt J. Heat and Cold Emergencies. In: Shufeldt J, Resnick LA, editors. *Textbook of Urgent Care Medicine*. Scottsdale, AZ: Urgent Care Press; 2014
- Erickson, K, Shufeldt J. Needle Sticks. In: Shufeldt J, Resnick LA, editors. *Textbook of Urgent Care Medicine*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J, Editor. *Textbook of Urgent Care Management*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. How to Choose the EHR. In: Shufeldt J, editor. *Textbook of Urgent Care Management*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. Writing the Business Plan. In: Shufeldt J, editor. *Textbook of Urgent Care Management*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. Hiring and Managing Medical Providers. In: Shufeldt J, editor. *Textbook of Urgent Care Management*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. Urgent Care Accreditation. In: Shufeldt J, editor. *Textbook of Urgent Care Management*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt J. Patient Safety. In: Shufeldt J, editor. *Textbook of Urgent Care Management*. Scottsdale, AZ: Urgent Care Press; 2014
- Shufeldt, J; *Ingredients of Outliers. A Recipe for Personal Achievement*. Outliers Publishing. Scottsdale, Arizona 2013
- Shufeldt, J; *Contract Issues for Emergency Physicians*. Co-Editor of book; authored chapter on Negotiation. EMRA Publishing. Chicago, Illinois 2007
- Shufeldt, J; *Contract Issues for Emergency Physicians*. Chapter on Negotiation. EMRA Publishing. Chicago, Illinois 2000
- Shufeldt, J; *The Basics: A Guide for Children's Emergencies*. Distinctive Publishing Corporation. Plantation, Florida 1993

## Lectures

- TEDxASU Outliers, *The Question We Shouldn't Ask Our Children*, Tempe, AZ
- Arizona State University Master's Degree in Health Outcomes. Lectures on *HIPAA, EMTALA, Medical Malpractice and Leadership*, Phoenix, AZ 2016
- John C. Lincoln Emergency Medicine Journal Club. *HIPAA for Emergency Medicine Providers*, Phoenix, AZ 2016
- University of Arizona Medical Grand Rounds. *Lean Forward*, Tucson, AZ 2016

- Pat Tillman Foundation, Key Note Address. *In Mundo Optimum*, Chicago, IL 2015
- Urgent Care Association of America; National Conference. *Disruptive Providers*. Chicago, IL 2015
- Dignity Health Physician Leadership Development Program; Region 3, Session 4 *Disruptive Behaviors* Sacramento, CA 2015
- National Plasters Association; *LeadershipU: Surviving in the New Normal* Phoenix, AZ 2015
- Dignity Health Physician Leadership Development Program; Region 2, Session 3 *Disruptive Behaviors* Scottsdale, AZ 2014
- Arizona State University Leadership Seminar *Self-leadership for ASU Managers* Tempe, AZ 2014
- The New Healthcare: Insurance, Prevention and Your Bottom Line: *The Business of Your Healthcare as a New Best Practice* – Panel Member. Paradise Valley, AZ 2014
- Woman in the Mirror: A Domestic Violence Awareness Event. *Victims as Outliers: Overcoming Adversity as a Strength*. Mesa, AZ 2013
- Changing Hands Book Store. *Ingredients of Outliers* – Book Signing and Discussion. Tempe, AZ 2013
- Urgent Care Association of America; National Conference. *MCO Contacting*. Glendale. AZ 2013
- Urgent Care Association of America; National Conference. *Patient Safety and Malpractice Risk Reduction*. Glendale. AZ 2013
- Domestic Violence Class: *Ingredients for Outliers* Sandra Day O’Connor College of Law, Tempe, AZ 2013
- Finley Farms School Presentation; *Ingredients of Outliers*. Gilbert, AZ 2013
- Athena Health Strategic Client Forum. *Here Come the Disrupters*. Northport, Maine, 2013
- Eduprize School Presentation; *Ingredients of Outliers*. Chandler, AZ 2013
- Urgent Care Association of America; National Conference. *Legal and Operational Issues While Starting an Urgent Care*. Orlando. FL 2013
- Urgent Care Association of America; National Conference. *Intimate Partner Violence*. Orlando. FL 2013
- Urgent Care Association of America; National Conference. *How Not to Get Sued*. Orlando. FL 2013
- Master of Public Health: *Lecture on Self-leadership*, University of Arizona, Mel and Enid Zuckerman College of Public Health, Phoenix, AZ 2013
- Domestic Violence Class: *Ingredients for Outliers* Sandra Day O’Connor College of Law, Tempe, AZ 2013
- Leaders Across Borders: *Lecture on Self-leadership*, University of Arizona, Mel and Enid Zuckerman College of Public Health, Phoenix, AZ 2013
- 7<sup>th</sup> Annual EMS Conference: *Neuro Assessment; Acute Altered Mental Status*, Phoenix, AZ 2013
- RealShare Medical Office Buildings; *Keynote Address and Q&A*. Scottsdale, AZ 2012
- Urgent Care Association of America; National Conference. *Legal and Operational Issues While Starting an Urgent Care*. New Orleans. LA 2012
- Urgent Care Association of America; National Conference. *Advance Financial Management: Impact of Clinical Decision Making*. New Orleans, LA 2012

- 6<sup>th</sup> Annual EMS Conference: *Health Care Law: Preventing Pre-Hospital Medical Misadventures*, Phoenix, AZ 2012
- Arizona Health Care Association: *Strengthening your Core*, Scottsdale, AZ 2012
- Salon of the Senses: *Self Leadership*; Scottsdale, AZ 2012
- Metro Phoenix Chapter of the American Payroll Association: *Outliers: Reflections on Self-Leadership*, Phoenix, AZ 2012
- Sandra Day O'Connor College of Law *Strouse Award Address* Tempe, Arizona, 2012
- Urgent Care Association of America; National Conference. *Key Note Panel Wrap Up; Separating Good Versus Great*. Las Vegas, NV 2012
- Urgent Care Association of America; National Conference. *The Recognition and Treatment of Intimate Partner Violence*. Las Vegas, NV 2012
- Urgent Care Association of America; National Conference. *Legal and Operational Issues While Starting an Urgent Care*. Las Vegas, NV 2012
- Urgent Care Association of America; National Conference. *Metric Driven Management*. Las Vegas, NV 2012
- Ensign Group Key Note Address: *Outliers: Ingredients for a Great I*, Phoenix, AZ 2012
- Mayo Medical School; *Intimate Partner Violence: The Role of Physicians in Identifying, Treating, and Preventing Domestic Violence*, Rochester MN 2011
- Mayo Medical School; *Disruptive Physicians*, Rochester MN 2011
- Phoenix Business Journal; *Healthcare of the Future* (Expert Panel), Phoenix, AZ 2011
- University of Arizona Key Note Address to Alpha Epsilon Delta *Intersections: Lessons Learned Along the Path* Tucson, Arizona, 2011
- Maricopa Integrated Health System *Managing the Disruptive Provider* Phoenix, AZ, 2011
- Urgent Care Association of America; National Conference. *Legal and Operational Issues While Starting an Urgent Care*. Dallas, TX 2011
- Urgent Care Association of America; National Conference. *High Risk Issue Presenting as Back Pain*. Dallas, TX 2011
- Luke Air Force Base, 62<sup>nd</sup> Squadron "The Spikes" *Translating Fighter Pilot Attributes to the Civilian World* Litchfield Park, Arizona 2011
- Stanford Emergency Medicine Residency *Contract Analysis and Negotiating Skills for Emergency Physicians* Menlo Park, California, 2011
- Stanford Emergency Medicine Residency *Patient Safety and Risk Management in Emergency Medicine* Menlo Park, California, 2011
- Doctors Express Annual Meeting *Patient Safety and Risk Management in On-demand Medicine* Baltimore, Maryland, 2011
- Sandra Day O'Connor College of Law *Strouse Award Address* Tempe, Arizona, 2011
- W.P. Carey School of Business *Creating Change, The Evolution of an Entrepreneur* Tempe, Arizona 2011
- Urgent Care Association of America; National Conference. *Metric Driven Management*. Chicago, IL 2011

- Urgent Care Association of America; National Conference. *Risk Management*. Chicago, IL 2011
- Michigan Emergency Medicine Residency Consortium *Contract Analysis and Negotiating Skills for Emergency Physicians* Troy, Michigan, 2011
- Michigan Emergency Medicine Residency Consortium *Patient Safety and Risk Management in Emergency Medicine* Troy, Michigan, 2011
- Christ Hospital and Medical Center Emergency Medicine Residency *Contract Analysis and Negotiating Skills for Emergency Physicians* Oak Lawn, Illinois, 2011
- Christ Hospital and Medical Center Emergency Medicine Residency *Patient Safety and Risk Management in Emergency Medicine* Oak Lawn, Illinois, 2011
- ASU Master of Business Administration *Healthcare Industry Night*. Tempe, Arizona 2011
- UCLA Olive View Internal Medicine Residency *Patient Safety and Risk Management in Primary Care Medicine* Los Angeles, California 2011
- UCLA Olive View Internal Medicine Residency *Contract Analysis and Negotiating Skills for Physicians* Los Angeles, California 2011
- ALFA International The Global Legal Network Conference: *Risk Reduction in On- Demand Medicine*, Las Vegas NV 2011
- ConvUrgentCare Strategy Symposium; Key Note Address: *The Future of Health Care*, Scottsdale AZ 2011
- ConvUrgentCare Strategy Symposium; Pre-Conference Workshop: *Risk Reduction and Patient Safety*, Scottsdale AZ 2011
- Mayo Medical School; *Intimate Partner Violence: The Role of Physicians in Identifying, Treating, and Preventing Domestic Violence*, Rochester MN 2010
- Midwestern University College of Medicine; *Emergency Medicine Perspective*, Glendale, AZ 2010
- Mayo Medical School; *Overview of MD/JD Combine Program at Arizona State University College of Law*, Rochester MN 2010
- Urgent Care Association of America; National Conference. *Legal and Operational Issues While Starting an Urgent Care*. Glendale, AZ 2010
- MIT Healthcare Technology Symposium. *In Pursuit of the New New Thing in Healthcare IT*. Scottsdale, Arizona 2010
- ASU Master of Business Administration *Managing Through the Transitions*. Tempe, Arizona 2010.
- University of Arizona Key Note Address to Alpha Epsilon Delta *The Journey* Tucson, Arizona, 2009
- ASU Master of Business Administration (Evening MBA) *Entrepreneurism*. Tempe, Arizona 2009
- SEAK Conference; Non-Clinical Careers for Physicians 2009 *Entrepreneurism*. Chicago, IL 2009
- MENSA Meeting; *Entrepreneurism*, Scottsdale, AZ 2009
- Urgent Care Association of America; National Conference. *Negotiation*. Las Vegas, NV 2009
- Urgent Care Association of America; National Conference. *Legal Issues While Starting an Urgent Care*. Las Vegas, NV 2009
- Urgent Care Association of America; National Conference. *How Not to Get Sued and What to do if You Do*. New Orleans, LA 2008

- ASU Master of Business Administration (Evening MBA) *Entrepreneurism*. Tempe, Arizona 2008
- Midwestern University Doctor of Osteopathy. Lecture to 4<sup>th</sup> year DO students on *Medical Malpractice*. Glendale, Arizona 2007.
- Urgent Care Association of America; National Conference. *How Not to Get Sued and What to do if You Do*. Daytona Beach, FL 2007
- ASU Master of Business Administration (Evening MBA). *Entrepreneurism*. Tempe, Arizona 2007.
- Arizona State University Master of Business Administration/MHSA. Lecture to combined program on *Physician Pay for Performance*. Tempe, Arizona 2007.
- AHC Media; National Web Cast and Audio Conference. *Pitfalls to Avoid When Setting Up a New Urgent Care Center*. Atlanta, GA 2006.
- Urgent Care Association of America; National Conference. *Legal Issues for the New Urgent Care Center*. Scottsdale, AZ 2006
- Crittenden Medical Insurance Conference. *Medical Malpractice Claims Lessons from the Vioxx Verdict*. Phoenix, AZ 2006
- Urgent Care Association of America; National Conference. *Health Law for Urgent Care Medicine* Lake Tahoe, NV 2006
- National Symposium: Transforming American Healthcare over the Next Decade, Pathways to Change. *Biomedical Informatics as Transformational Tools. Panel Member; Summary and Closing Remarks*. Phoenix, AZ 2006
- W.P. Carey School of Business at Arizona State University. *Welcome Address to New MBA Students*. Tempe, AZ 2006
- Midwestern University Doctor of Osteopathy. Lecture to 2<sup>nd</sup> year DO students on *Health Law*. Glendale, Arizona 2006
- Arizona State University College of Law. *Lecture on Medical Malpractice Reform*. Tempe, AZ 2006
- American Academy of Urgent Care Medicine; National Conference. *Health Law for Urgent Care Medicine*. Scottsdale, AZ 2006
- Arizona State University College of Law. *Graduation Commencement Address*. Tempe, AZ 2005
- Arizona State University Master of Business Administration/MHSA. Lecture to combined program on *Creating a Vision Culture*. Tempe, Arizona 2005
- Midwestern University Doctor of Osteopathy. Lecture to 2<sup>nd</sup> year DO students on *Health Law*. Glendale, Arizona 2005
- Midwestern University Doctor of Osteopathy. Lecture to 1<sup>st</sup> year DO students on *Health Law*. Glendale, Arizona 2004
- Arizona State University Master of Business Administration. Lecture to MBA program on *Determining the ROI for Health Care IT*. Tempe, Arizona 2004
- Arizona State University Master of Business Administration. Lecture to MBA program on *Entrepreneurism*. Tempe, Arizona 2002
- St. Joseph's Hospital & Medical Center. Advanced Trauma Life Support. Lecture on *Maternal and Pediatric Trauma; Orthopedic Trauma*. Phoenix, Arizona 2002-2007
- Emergency Medicine Oral Board Review Course. UPMC Health System, Pittsburgh, Pennsylvania. Lectures during *Oral Board Review Course*. Hilton Head, South Carolina 2001, 2002

- National Native American Emergency Medicine Service Meeting. Lectures on *Neuro Trauma, Multi-system Trauma, Environmental Emergencies, Chest and Abdominal Emergencies*. Las Vegas, Nevada 2000-2002
- Society of Academic Emergency Medicine. 2000 SAEM Meeting, Emergency Medicine Residents Association. Lectures on *Contracting and Entrepreneurism in Emergency Medicine*. San Francisco, California 2000
- American College of Emergency Physicians. 1999 Scientific Assembly, Lectures entitled *Case Studies in Neurological Emergencies; In Pursuit of Revenue: Innovative Ways to Support Your Department's Bottom Line. Moderator, ACEP Research Forum*. Las Vegas, Nevada 1999.
- Casa Grande Regional Medical Center. Lectures regarding *Emergency Medicine Myths and Realities and Neuro Trauma*. Casa Grande, Arizona 1999
- Native American Air Ambulance. Numerous lectures, including: *Neurological Emergencies; Neuro Trauma; Cardiovascular and Respiratory Emergencies; Trauma and Burn; and Environmental Emergencies*. Mesa, Arizona 1999-2005
- American College of Emergency Physicians. EM Connection National Conference, Lectures regarding: *Employee versus Independent Contractor Status; Democracy in Small Emergency Medicine Groups; and Getting and Keeping that Contract*. New Orleans, Louisiana 1999
- Illinois College of Emergency Medicine. *Board Review Course: Neuro and Cervical Spine Trauma*. Chicago, Illinois 1993-2001
- Casa Grande Regional Medical Center. Lectures regarding: *Head Injury; and Emergencies Indigenous to the Southwest*. Casa Grande, Arizona 1995 – 1998
- Maricopa Medical Center. Emergency Medicine Conference, Lectures on: *Entrepreneurism in Emergency Medicine; Business Aspects of Emergency Medicine; Random Walk, The Basics of Investing; and Neuro and Cervical Spine Trauma*. Phoenix, Arizona 1997
- Christ Hospital and Medical Center. Emergency Medicine Conference, Lecture entitled *The Basics of Investing*. Chicago, Illinois 1996
- Casa Grande Regional Medical Center. EMS Conference, Lecture on *Pediatric Emergencies*. Casa Grande, Arizona 1995
- Samaritan Airevac. Aero-Medical Symposium. Lecture on *Chest Trauma*. Phoenix, Arizona 1992, 1994